



## Financial Assistance / Charity Care

### **Summary of Financial Assistance**

Hendricks Community Hospital, a non-profit 501(c)3 corporation, has a financial assistance policy. If you meet certain requirements and are unable to pay your bill then you may qualify for a discount. HCHA is committed to providing charity care to persons who have healthcare needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay for medically necessary care based on their individual financial situation.

### **How to Request Assistance**



1. To obtain copies of HCHA's financial assistance policy or the application for financial assistance, go to [www.hendrickshosp.org](http://www.hendrickshosp.org) and select the Financial Assistance link. To receive this information in an alternate language or by mail, please contact the HCHA business office at 503 E Lincoln Street, PO Box 106, Hendricks, MN 56136 or at 507-275-3134. Copies can also be obtained at the business office at the above address. All copies are provided free of charge.
2. Complete the HCHA Financial Assistance Application.
3. Return the application with the most recent copies of your W-2, Tax Returns, Pay Stubs and Bank Statements to the business office.

### **What to Expect**

Your application will be reviewed and a decision will be communicated to you via mail. All information is confidential. Your eligibility is determined by:

- Family Size;
- Income Guidelines;
- Assets; and
- Expenses

Any financial assistance eligible individual may not be charged more than amounts generally billed for emergency or medically necessary care.

### **Questions?**

If you have questions or need assistance completing the application, please contact your hospital or clinic business office.

If you need further information about financial assistance or assistance with the application process, please contact the business office at 507-275-3134 or at 503 E Lincoln Street, Hendricks, MN. Financial counselors are available to provide assistance free of charge.